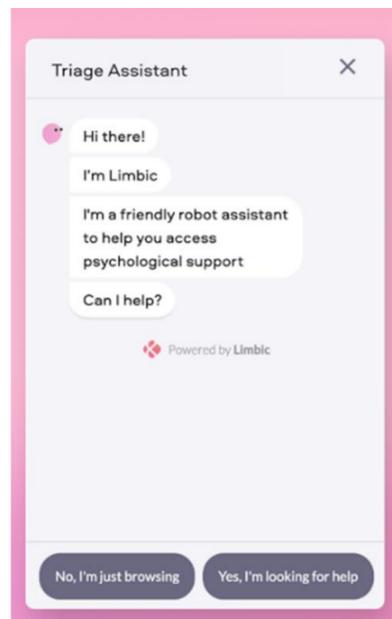


PROBLEM

Mental illness is the largest cause of disability in the UK. 1 in 4 adults experience a mental health problem each year, costing the NHS £14.6 billion (11% of NHS budget). The NHS Long Term Plan sets out to improve access for 1.9m adults seeking mental health support. The numbers of mental health professionals have not increased in the last 10 years and 1 in 10 posts are vacant nationally. There is insufficient clinical supply to match patient need, negatively impacting:

- Patient wait times and attrition
- Recovery rates
- User satisfaction
- NHS costs
- Staff well being & retention



“ DigitalHealth.London has been instrumental in introductions to key mental health leads at the London mental health trusts, primary care networks (PCN) and London integrated care boards (ICBs). Helping to keep us informed with the opportunities in the digital health space, shaping our solution to meet the needs of the NHS. ”



limbic.ai



@Limbic_ai

SUCSESSES AND IMPACT

- The highest ORCHA rated triage app, at 92%, and the highest rated app overall in the category of regulated apps.
- Limbic have helped over 100,000 patients access mental health support.
- Included in High Impact Digital Tools framework from NHSE and NHS Future case study.

30%
increase in referrals to Surrey & Borders Partnership Trust

98.07%
of patients that gave feedback said Limbic helped them access care

Within the first 12 months, Surrey & Borders Partnership Trust will have released
3000 clinical hours
- the equivalent clinical time of 4 Psychological Wellbeing Practitioners.

Find out more:



SOLUTION

Limbic access is a digital mental health solution that connects patients to NHS Psychological talking therapies (IAPT). The Limbic access AI-chatbot collects patient data, supports e-triage, automates patient booking and prioritises risk patients, leveraging time savings for services.

The results once more spread was achieved

Services across England saw improved efficiency and financial savings

106,538
Patients accessed care via the software

31,074
Clinical hours created

“ Limbic means I can focus on how best to support the client without worrying too much about missed information. It is a richer discussion with the patient around goals and next steps, rather than feeling rushed. ”

PWP, IAPT

19,676
High risk patients prioritised

3,476
Administrative hours created

“ The service has also seen a reduction in incomplete referrals due to Limbic keeping clients engaged in conversation. Patients are saying they really like the conversational process of the chat ”

Clinical Director, IAPT

“ Since Limbic, we've seen a third increase in referrals and reduction in assessment times. ”

The hours freed up has enabled clinicians to focus on the patient's problem and begin the treatment process earlier

- Clinical Services Manager (IAPT)

WHAT'S NEXT?

Limbic are currently trialling Limbic Care in 2 NHS IAPT services, supporting patients on waiting list to 'wait well'. The virtual cognitive behavioural therapist supports the clinical team and patient with their personalised journey through therapy by improving engagement and outcomes. Enhancing conversation with recommended therapies and personalised goals.