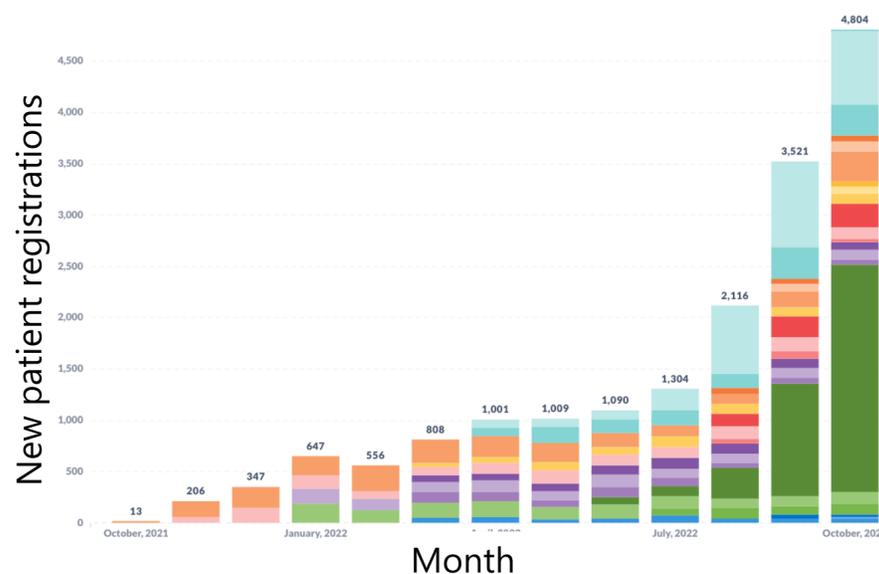# healthtech 1

PROBLEM

For every NHS doctor in the UK there's 2.5 admin staff who are burning out with back-breaking to-do lists. Their to-do lists are littered with error prone manual admin tasks that often involve typing patient submitted data into legacy clinical systems from the 90s. It's no wonder staff retention is major a challenge. Take new patient registrations for example, in 2022, 60% of GP practices still use paper to collect patient data, and 100% of GP practices still manually type the data received into the clinical system. This inefficiency, costs the tax-payer £4m per month in lost productivity, GP practices 6,000 days per month of admin time, and the NHS £11m/month in list inflation.

New patient registrations chart by Month: October, 2021: 13; 206; 347; January, 2022: 647; 556; 808; 1,001; 1,009; 1,090; July, 2022: 1,304; 2,116; 3,521; October, 2022: 4,804.

> " The DigitalHealth.London Accelerator team work tirelessly to support your start-up. They helped us get our first customers, hire our founding team, and win NHS central funding. Pretty much every major success of the past year, can be traced to the DigitalHealth.London Accelerator. "

SUCCESSES AND IMPACT

- 10x growth -> Scaled from 344 monthly registrations to 4,804; 86 monthly liberated hours (MLH) to 1,201; 2 paying practices to 21.

- Won central NHS funding -> a £65k Health Innovation Network (HIN) Automation Grant in partnership with Lambeth Federation. £10k pilot with South West London.

- Hired the founding team -> Founding Engineer, Clinician & Operator hired (Barclays, AccuRx, Grant Thornton).

15 minutes to 0 minutes
of staff time spent per registration by automating the end-to-end process.

~72 hours to ~14 hours
wait time for patients

~24 to ~99 data points
coded per patient at registration (for example 98% ethnicity capture)

Find out more:

SOLUTION

Healthtech-1 automates away back-office admin tasks, giving staff back time to focus on patient care. They are starting by automating the nation's 190,000 monthly patient registrations using intelligent automation. Their mission is to give GP admin staff one less task. Their solution is proven to reduce costs, errors and processing times whilst boosting patient satisfaction, health equity and personalised patient care.

Come find us!

> " It's taken a huge amount of pressure off the reception team. It's not just support. Healthtech-1 actually do the work. "
>
> *- Dr Annie Murphy & Dawn Defontaine from Wide Way Medical Centre (East Merton, South West London)*

WHAT'S NEXT?

Healthtech-1 have proven they can deliver one less task for GP practices by automating New Patient Registrations. Next year they will scale nationally and expand their automated task set. They are looking at GP2GP, automated screening and filing test results. Healthtech-1's guiding metric is Monthly Liberated Hours (MLH) = Time per Task x Number of Tasks.